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**Job Description:**

**Title:** Associate

**Job Location:** Hinjawadi, Pune

As an Associate Support Engineer, you will be part of Support team providing support to large Enterprise Products customers. A Support Engineer at NICE works in a variety of technologies, such as Windows Servers, Linus/Unix Servers, plsql, networking, telephony, databases etc. supporting large scale Enterprise Products for On Prem and Cloud.

**Skills & knowledge required:**

• Good understanding of at least one operating system.

• Basic understanding of CS concepts.

• Basic understanding of network, LAN/WAN

• Good communication skills.

**Education Qualification:**

• Degree in Bachelor of Engineering in CS /IT/MCA

• Minimum Grade/Percentage – 1st class (60% And above or CGPA 6.5) throughout the academic career

• No Active Backlogs

**Assessment for selecting the 'Right' Associate Support Engineer- What to Expect?**

1. Online Test (a multi choice test covering topics like Analytic, English Language, Basic computer skills)

2. Technical Interview

3. Managerial Interview with Director of Support

4. HR Interview

**NICE-FLEX**

At NICE, we work according to the NICE-FLEX hybrid model, which enables maximum flexibility: 2 days working from the office and 3 days of remote work, each week. Naturally, office days have become focused on face-to-face meetings, where teamwork and collaborative thinking generate innovation, new ideas, and a vibrant, interactive atmosphere.

**About NICE**

NICE Ltd. (NASDAQ: NICE) software products are used by 25,000+ global businesses, including 85 of the Fortune 100 corporations, to deliver extraordinary customer experiences, fight financial crime and ensure public safety. Every day, NICE software manages more than 120 million customer interactions and monitors 3+ billion financial transactions.

Known as an innovation powerhouse that excels in AI, cloud and digital, NICE is consistently recognized as the market leader in its domains, with over 8,000 employees across 30+ countries.

NICE is proud to be an equal opportunity employer. All qualified applicants will receive consideration for employment without regard to race, color, religion, national origin, age, sex, marital status, ancestry, neurotype, physical or mental disability, veteran status, gender identity, sexual orientation or any other category protected by law.